

New MPSCS Member Checklist



Welcome to the **Michigan Public Safety Communications System**. This checklist will help you in becoming an active member of the premier Public Safety communications system in Michigan.

1. Evaluate the MPSCS benefits.

- ☐ Interoperability
- ☐ 97% statewide mobile coverage
- ☐ 24x7 system monitoring
- ☐ User Training
- ☐ System maintenance included in the membership fee

2. Compare the MPSCS coverage to your needs.

- ☐ Statewide
- ☐ County
- ☐ City
- ☐ Township
- ☐ Buildings

3. Identify your operational needs.

- ☐ Mobile
- ☐ Portables
- ☐ Speaker mics
- ☐ Control Stations
- ☐ Encryption
- ☐ Dispatch consoles

4. Coverage tests.

- ☐ Define your coverage area for testing.
- ☐ Identify specific areas of concern.
- ☐ Identify participants in the test.
- ☐ Schedule your coverage tests when required. (517) 336-6674
- ☐ Will additional infrastructure be required?

5. Sign the membership agreement.

- ☐ A signed Membership agreement is required prior to starting any template designs. (www.michigan.gov/mpscs)
- ☐ A signed Membership agreement is required for each MPSCS billing account.
- ☐ Agencies joining together as a community or consortium require a single Membership Agreement when there is a single billing account.
- ☐ Agencies requesting the Level 1 interoperability templates must sign a Membership Agreement.

6. Develop a communications plan and initial template design.

- ☐ Contact MPSCS RPU personnel for assistance. (517) 336-6345
- ☐ How do you operate within your agency or department?
- ☐ Who do you want to talk to?
- ☐ What are your plans for a disaster?
- ☐ Who is the point person for the templates?

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- ☐ Develop your initial template(s).
- ☐ Discuss encryption and sharing of encryption keys.
- 7. Obtain letters of concurrence.**
 - ☐ A letter of concurrence documents permission to use another agency's talkgroup.
 - ☐ The letter of concurrence must be on the authorizing agency's letterhead and list the approved talkgroups.
 - ☐ These are required prior to your finalizing your template.
- 8. Finalize your template.**
 - ☐ Review your communications needs again.
 - ☐ Modify if needed to ensure success of your agency's users.
 - ☐ Select your service level consistent with the template and use of the radios:
 - ☐ Level 1
 - ☐ Level 2
 - ☐ Level 3
 - ☐ Full
- 9. Order your radios.**
 - ☐ Verify your radio is compatible with the MPSCS.
 - ☐ Verify the options you request are available in the MPSCS.
 - ☐ Obtain a delivery date from the vendor.
- 10. Schedule training for your agency.**
 - ☐ The success of your transition to the MPSCS is proportional to the participation level during training by users.
 - ☐ A "Train the Trainer" course is available for larger organizations.
 - ☐ User training is scheduled through MSP Communications. (517) 336-6674
- 11. Templates released to the RPU programmers for building**
 - ☐ Radio model, control head type, portable model, flash, options must be identified prior to template building.
 - ☐ Radios must be available for template programmers when templates are built.
 - ☐ Templates are built in the order they are sent to the template programmers.
- 12. Radios programmed.**
 - ☐ Motorola radios will be programmed by MPSCS technicians.
 - ☐ Motorola radios may be programmed by agency technicians with approval of the MPSCS.
 - ☐ Kenwood radios must be programmed by MPSCS technicians.
 - ☐ EF Johnson radios must be programmed by MPSCS technicians.
- 13. Encryption keys programmed.**
 - ☐ MPSCS common keys loaded by the MPSCS personnel.
 - ☐ Agency keys are loaded by vendor or agency.
- 14. Transition to the MPSCS.**
 - ☐ Provide NCC phone number ((517) 333-5050) to Dispatchers and staff for system support issues or problems.
 - ☐ Start continuous RCM logins for emergency alerts (where applicable).